

July 25, 1962

Mr. Thomas W. Premo  
Mutual of Omaha  
1730 L Street, N. W.  
Washington, D. C.

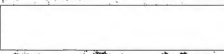
Dear Tom:

I would appreciate very much your advising this office as to any suggestions you may be able to make in the handling of the case of double coverage under our Hospitalization Plan. In those cases where people file claims over-the-counter with this office, internally, we have no problem because at that time they are requested to complete and sign the necessary form.

However, what should we do in those cases involving any other claim that we pay, whether it be for out-patient treatment in the hospital, a bill coming directly from the hospital, etc. In other words, would we be correct in our application of the double coverage limitation if we refused to pay any claim without the certification in question?

We would appreciate very much an early reply on this matter.

Sincerely,

  
Vice President; Secretary

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